

Professional Standards

Ph 1800 135 246

Reporting

Call 000 for an emergency or imminent danger

Report child safety concerns to police or child protection

Child Protection

After-hours T: 13 12 78

Regional contacts Within-hours
<https://services.dffh.vic.gov.au/child-protection-contacts>

Police T: 131 444

Crime Stoppers T: 1800 333 000

Once the above reports have been made ensure you call Kooyoora T: 1800 135 246

Episcopal Standards Director
T: 1800 997 747 or

DoES@melbourneanglican.org.au

What to report to Kooyoora?

Reasonable concerns, suspicions and/or allegations of misconduct including:

- Harm to a child
- Child abuse and neglect
- Sexual assault, harassment or misconduct
- Criminal or suspected criminal behaviour
- Grooming
- Bullying or harassment
- Physical abuse
- Family Violence
- Elder Abuse
- Spiritual abuse
- Emotional abuse
- Financial misconduct
- Breach of Code of Conduct

You can call Kooyoora if you:

- Need advice regarding reporting obligations
- Need advice about misconduct and safety concerns
- Something doesn't seem or feel right
- Want to run a scenario past us
- Want to make a complaint or know about the complaints process
- Want to apply for redress or know about the redress process
- Want information about clearance processes
- Want information on child safety

Responding to disclosures:

- Ensure immediate **safety**
- **Listen:** avoid quizzing, stay calm and be patient
- **Reassure:** it's ok to have disclosed, address their concerns and that it is not their fault
- **Respect:** acknowledge how difficult it is to disclose, don't make promises you can't keep, keep within your role boundaries, explain what you need to do (report to Commission for Children and Young People [CCYP]) and that you will only share information for reporting obligations and safety.
- **Record** the information in a written note
- **Report** to Kooyoora as soon as possible

Support Services

Kooyoora T: 1800 135 246

Lifeline T: 13 11 14

1800 RESPECT T: 1800 737 732

Kids Helpline T: 1800 551 800

Centre against Sexual Assault T: 1800 806 292

1800 YARN T: 13 92 76 First Nations Crisis Support Line

Victims of Crime T: 1800 819 817

Employee Assistance Program Relationships Matters
T: (03) 8650 6262

